



# CORPORATE POLICY & PROCEDURE

	Policy Name: CR1 - Practitioners Within Credentialing Scope
Department: Credentialing	Policy Number: CR1
Version: 3	Creation Date: 11/06/2018
Revised Date: 1/15/20, 3/2/23	
Line of Business: <input type="checkbox"/> All	
<input checked="" type="checkbox"/> Umpqua Health Alliance	<input type="checkbox"/> Umpqua Health Management
<input type="checkbox"/> Umpqua Health - Newton Creek	<input checked="" type="checkbox"/> Umpqua Health Network
Approved By: Credentialing Committee, Douglas Carr (Medical Director) Date: 03/08/2023	

## POLICY STATEMENT

Umpqua Health Network (UHN) is committed to continuously improving the quality of patient care and serving the community in an efficient and cost-effective manner. To do so, UHN reviews those practitioners who fall within the scope of credentialing under the National Committee for Quality Assurance (NCQA), Oregon Administrative Rules (OAR), the Code of Federal Regulations(CFR), and/or the Coordinated Care Organization (CCO) Contract with the Oregon Health Authority (OHA; “CCO Contract”).

## PURPOSE

The purpose of this policy is to outline those practitioners who fall within the credentialing scope.

## RESPONSIBILITY

Credentialing Department

## DEFINITIONS

**Credentialing:** The process of establishing the qualifications of healthcare professionals and assessing their background and legitimacy.

**Independent Relationship:** Exists when Umpqua Health Alliance (UHA) directs those it serves to see a specific practitioner or group of practitioners, including all practitioners whom members can see, a specific practitioner or group of practitioners, including all practitioners whom members may select as primary care physicians.

**Licensed Medical Practitioner (LMP):** A person who is documented by the Local Mental Health Authority (LMHA) or designee as (1) physician, nurse practitioner, or physician’s assistant who is licensed to practice in the State of Oregon, and whose training, experience, and competence demonstrate the ability to conduct a mental health assessment and provide medication management; or (2) for Intensive Outpatient Services and Support (IOSS) and Intensive Treatment Services (ITS) providers, a board-certified or board eligible child and adolescent psychiatrist licensed to practice in the State of Oregon.

**Qualified Mental Health Associate (QMHA):** A person delivering services under the direct supervision of a QMHP and meeting the minimum qualifications as documented in the CCO



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Contract (i.e. proper degree for provider type and corresponding abilities to provide necessary care to members).

Qualified Mental Health Professional (QMHP): An LMP or any other person meeting the minimum qualifications as documented in the CCO Contract (i.e. proper degree for provider type and corresponding abilities to provide necessary care to members).

Telemedicine: The use of telephonic or electronic communications of medical information from one site to another to improve a patient’s health status (OAR 410-130-0610).

## PROCEDURES

### Practitioners within the Scope of Credentialing

1. Credentialing requirements apply to the following:
  - a. Practitioners who are licensed, certified, or registered by the State to practice independently (i.e. without supervision).
  - b. Practitioners who have an independent relationship with UHA.
  - c. Practitioners who provide care to members under UHA’s medical benefits.
2. Items in one (1) above also apply to practitioners in the following settings:
  - a. Individual or group practices;
  - b. Facilities;
  - c. Rental networks that are part of UHA’s primary network and UHA has members who reside in the rental network area; and
  - d. Telemedicine.
3. If participating providers (Whether employees or subcontractors are not required to be licensed or certified by the State of Oregon Board or licensing agency, UHA will document, certify, and report on Exhibit G the date that the person’s education, experience, competence, and supervision are adequate to permit the person to perform his or her specific assigned duties (CCO Contract Exhibit B, Part 8(18)(c)).
  - a. Such providers must meet the definitions for Qualified Mental Health Associate (QMHA) or Qualified Mental Health Professional (QMHP) and provide services under the supervision of a Licensed Medical Practitioner (LMP); or,
  - b. For participating providers not meeting either the QMHP or QMHA definition, UHA shall document and certify that the person’s education, experience, competence, and supervision are adequate to permit the person to perform his or her specific assigned duties.
4. If programs or facilities are not required to be licensed or certified by a State of Oregon Board or licensing agency, then UHA shall obtain documentation from the program or facility that demonstrates accreditation by nationally recognized organizations recognized by the OHA for the services provided (e.g. Council on Accredited Rehabilitation Facilities (CARF), or The Joint Commission (TJC)) where such accreditation is required



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by OHA rule to provide the specific service or program (CCO Contract, Exhibit B, Part 8(18)(c)).

### Types of Practitioners

1. Medical practitioners:
  - a. Medical doctors (MD).
  - b. Oral surgeons.
  - c. Dentists (DDS/DMD).
  - d. Chiropractors (DC).
  - e. Doctors of Osteopathy (DO).
  - f. Podiatrists (DPM).
  - g. Other medical practitioners,
2. Oral-health providers:
  - a. Advanced Dental Hygienist Practitioners (RADHP)
3. Nonphysician practitioners:
  - a. Allied Health/Midlevel's such as Nurse Practitioners (NP, PNP, ANP, CRNA etc.).
  - b. Physician Assistants (PA).
  - c. Optometrists (OD).
  - d. Physical therapists (PT, MPT, DPT).
  - e. Occupational therapists (OTR).
  - f. Vision Services providers.
  - g. Speech and language therapists (SLP).
  - h. Dieticians (RD).
4. Behavioral healthcare practitioners:
  - a. Psychiatrists and other physicians.
  - b. Addiction medicine specialist.
  - c. Doctoral or master's-level psychologists.
  - d. Master's-level clinical social workers.
  - e. Master's level clinical nurse specialist or psychiatric nurse practitioners.
  - f. Qualified Mental Health Associate.
  - g. Qualified Mental Health Professional.
  - h. Traditional Health Workers.
  - i. Other behavioral healthcare specialists.
5. Roseburg Family Medicine Residency (RFMR) Physicians who are licensed in Oregon maybe qualify for credentialing before completion of their residency based on the following criteria:
  - a. The RFMR Program Director must submit a formal letter to UHN to demonstrate that the provider meets the eligibility criteria for moonlighting privileges.



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- b. RFMR eligibility criteria for moonlighting privileges include:
  - i. RFMR Program Director approval;
  - ii. In-training exam scores  $\geq$  60th percentile;
  - iii. Punctuality, attendance, and participation in all conferences and learning sessions;
  - iv. Quality performance in all areas of clinical competence based on evaluations and the contents of the residents' file and;
  - v. Meet the Oregon Medical Board requirements for an unrestricted medical license in Oregon
- c. If there is a decline in academic performance, the residency reserves the right to prohibit moonlighting until further notice and the RFMR Director will notify UHN when a resident's moonlighting privileges have been suspended or revoked.

Department	Standard Operating Procedure Title	SOP Number	Effective Date	Version Number
Credentialing	NA	NA	NA	NA